



To ensure the safe and enjoyable use of the hot tub, please read and adhere to the following safety rules and user instructions

Hot Tub Safety Rules

1. People with heart disease, high or low blood pressure, any serious illness or who are pregnant, should not use the hot tub without consulting their doctor first.
2. People with skin, ear, genital or other body infections should not use the hot tub to avoid spreading infection.
3. It is advised that children under the age of four should not use the hot tubs. Never allow children to use the hot tub unsupervised.
4. Please be aware that the heat of the water can speed up the effects of alcohol.
5. Do not immerse your head in the water as it increases the risk of infection (and you could drown).
6. Do not use electrical appliances near the water to avoid electric shocks.
7. Do not use any contaminants such as bubble bath, oils etc. in the water as they will affect the life of the timber.
8. The burner is protected by a guard and you should not make any attempt to touch the burner whilst lit.
9. Never allow the water temperature to go over 40 degrees Celsius (lower for children)
10. We reserve the right to refuse entry if you are under the influence of alcohol or drugs
11. Due to H&S and licensing, please do not bring alcohol into the hot tubs
12. We have zero drug policy. Any users found in possession of drugs or attempting to consume drugs will be asked to leave the hot tub premises immediately. No refunds will be given and the event security staff will be notified.

User Instructions

- 1. Read and adhere to the above Safety Rules**
- 2. Change into bathing costume, strictly no underwear or daywear allowed in the hot tubs**
- 3. Shower with soap and water before using the hot tub to remove lotions, deodorants, creams etc.**
- 4. Dip you feet in the water baths provided prior to entering the hot tub**
- 5. Take care when entering and leaving the hot tub, the surfaces will be slippery especially when wet. Place 2 hands on the top rim when using the steps as these may also be slippery and unstable.**
- 6. Depending on the water temperature, it is advised that you should not stay in the hot tub for longer than 15 minutes per 1 hour**

Enjoy the crackle of the wood fire and soothing sensation of deep hot water



Care and Cleaning Instructions

1. A wood fired hot tub is typically used differently to other types of hot tub, as users fill it, use the hot tub a couple of times and then drain the water. With this short term domestic use there is no need for chemicals which is a great advantage to people who want a chemical free hot tub experience. If you want to leave the water in for longer than a few days then it is advisable to sanitise the water. In typical domestic usage it is recommended to change the water every 2-3 usages or within 7 days. If there are lots of different bathers it is recommended to change the water daily.
2. In a domestic situation we recommend using natural cleaning products only on the internal surface of your hot tub. A gentle antibacterial surface spray is most suitable together with a soft brush or sponge when the tub is wet, followed by a thorough rinsing. You are very unlikely to have problems if you follow our instructions as unlike plastic, wood has natural mild antiseptic properties.

Internal Cleaning Procedure

- 1) Drain the water from the tub
 - 2) Rinse the inside using a hosepipe, behind and under the burner
 - 3) Spray interior surfaces with MILTON or similar antibacterial surface spray
DO NOT USE BLEACH OR ANY SYNTHETIC CHEMICAL AGENTS
 - 4) Wipe down all accessible parts with a soft brush, cloth or sponge
 - 5) Thoroughly rinse with fresh water from the hosepipe and drain completely
 - 6) Refill completely if you plan to use it or with 20 - 30cm of water if not
 - 7) Replace lid
3. If the hot tub is used frequently with different bathers or in a commercial environment then it is advisable to sanitise your hot tub. It is best to use a non-chlorine treatment such as a **Clarion Spa 'Active Silver O2'** which if used once a week will keep the water sanitized for longer but you will still need to regularly drain and refill your hot tub as there is no pump or filter

Heavy commercial use will require the use of slow release chlorine from a floating dispenser. This will not help the longevity of the tub but it will provide the highest level of cleanliness possible. Treatment products can be purchased from any reputable hot tub accessory supplier. Depending on the usage, it is recommended to use 2 to 3 x 20g chlorine tablets in a floating dispenser.

4. The recommended pH for the water in your hot tub is between 7.2 and 7.8. It is advisable to test your water with test strips as you can add mild additives to increase or decrease the value. The pH range is from 0 (very acidic), 7 is neutral and up to 14 (very alkali.) If your water is too acidic, it will corrode your tub and irritate your skin, if it is too alkali it will cause stains and deposits on the wooden tub, cloudy water and be drying to your skin.



5. Wood is a natural product. External surfaces need to be treated with a preservative to ensure longevity. We recommend only treating the external surfaces so as to retain the natural moisture absorbing tendencies of the internal surfaces. **Textrol** made by **Owatrol** is the preferred treatment and a 5 litre tin will easily treat a tub at least once. Oil products may require 2 applications in the first year of use and 1 application per year thereafter. Paint or varnishes are not suitable. With good care and a yearly coating on the external surfaces, the hot tub will last for a considerable time.
6. Cleaning out the inside of the burner is only required when the ash builds up to a level greater than the grate. Extract the grate, using long handled pliers if required, and use the long handled ash trowel to scoop out the ash and dispose of it accordingly. **The burner must not be lit if there is more than 100mm (4 inches) of ash in the bottom. Doing so may risk damaging the burner, its guarding and the flue.**
7. The flue should not require sweeping if good quality dry wood is used as a fuel source. A healthy fire may see the flames reach up into the flue which in turn will ensure it is kept free of tar and soot. Do not burn wood which has been painted or creosote impregnated.
8. In winter time when temperatures are likely to be below zero, it is advisable to empty your hot tub entirely to prevent water from freezing and damaging the internal wood. When temperatures improve to be above freezing, water must be added as soon as possible to keep the wood moist and prevent cracking or future leaking issues.
9. A light tarpaulin or water proof sheet may be placed over the tub during winter to protect it from the worst effect of our weather. It is important to ensure sufficient air flow to the tub as mould and rot may set in if not.
10. If the tub is sat for a period during summer months which allows the wood to dry out, you should expect it to leak when filled for the first time. It may take 1 to 7 days to seal completely. This is less of an issue during winter months when the atmosphere is damp.
11. **Remove the flue before strong winds or gales.** Removing the flue is a two person job. The strongest person hugs and lifts the bottom of the flue. The other person catches the flue as it rises and then takes the opposite end to the person lifting.
12. Removing the flue after a long period of continued use may result in the pipe becoming stuck within the burner outlet. Care must be taken when lifting the flue to ensure that the entire assembly is moving as one and not coming apart. It is a minimum 2 person job and tools may be required to free the flue from the burner.